Belling Cashback – Wren Kitchens - Frequently Asked Questions

How do I submit my claim?

Claims must be submitted online at: **www.bellingrewards.co.uk** before the deadline of **Tuesday 15th June 2027**. Upon submitting a claim, the consumer will receive a claim reference consisting of both letters and numbers. This reference will also be emailed to the consumer for their records.

What do I need to submit my claim?

Consumers will need a valid email address, an image of the products serial number and an electronic copy of their proof of purchase, clearly showing the product purchased, the purchase price, the retailer and the date of purchase.

What is the final date to submit my claim?

Fully completed and correct claim submissions, together with a copy of the original proof of purchase must be received no later than midnight on **Tuesday 15th June 2027.**

When will I receive my reward?

All successful claimants will receive their cashback reward via a Belling prepaid Mastercard, within 28 days of claim approval.

How will I receive my reward?

The successful claimant must provide a valid email address, as they will receive instructions by email to redeem either a physical or virtual Belling prepaid Mastercard, to the value of the cashback amount. The card must be redeemed within 3 months from the date the instructions are sent; the link will expire after this time. To redeem and activate the Mastercard, the consumer will be required to submit identity verification details. Once redeemed, the Belling prepaid Mastercard is valid for 12 months, and all funds must be spent before the card's expiration date, or they will be forfeited. See T&Cs for full details.

How much cashback does my purchase qualify for?

All eligible products and cashback values are listed within the Belling Cashback 2026 Terms & Conditions. Only products on this list which are purchased from a participating retailer between **Wednesday 16th September and Tuesday 15th December 2026** will qualify.

Can I submit more than one claim?

A maximum of one (1) qualifying product can be claimed per household during the promotion. The promotion is not available on any second hand, refurbished, ex-display or reconditioned stock.

Each cashback claim is limited to a single use and cannot be used in conjunction with any other promotional voucher or cashback offer against the promotional product.

How do I check the status of my claim?

Consumers can return to the website to check the status of their claim at any time, by visiting: **www.bellingrewards.co.uk** and selecting the 'Check Existing Claim' button. This is a secure page, where the consumer will be asked for their claim reference and the email address provided during claim entry.

If a consumer has any questions or concerns regarding their claim's status, they should contact the Belling Rewards Team at: bellingrewards@email-360insights.com.

What happens if I return my product?

In the event the consumer returns the qualifying product, the consumer will not be entitled to claim cashback and any claim will be thereafter dismissed. If a reward has already been issued, the consumer must immediately return the reward by contacting the Belling Rewards team at: bellingrewards@email-360insights.com.

For the avoidance of doubt, this clause does not prohibit in any way the consumer's right to exercise their applicable or statutory or warranty rights.

How do I request further assistance?

For any queries regarding this promotion, please send an email to: bellingrewards@email-360insights.com or contact Belling claim helpline on 0808 164 0085. Phone lines are open from 9am – 5pm, Monday to Friday. Calls are free when called from a landline but calls from mobiles may incur charges.

Please note, claims cannot be made over the telephone.